



## Renewing a Prescription

### Prescription Renewal Process

Prescription renewals are processed from 9:00 AM to 4:00 PM, Monday through Friday. Please allow at least 72 hours for your request to be accommodated, as each renewal must be approved by a physician, and not all physicians are available every day.

If your prescription is running low, please do not wait until after office hours, the weekend, or until your medication has completely run out. If you are planning to travel, ensure you have enough medication for your trip.

### Renew Online

You can request a prescription refill at any time, day or night, through our secure patient portal.

### Renew by Phone

To request a refill during office hours, call us at (480) 641-5400. Please have the following information ready:

- Name of medication
- How it is taken
- Whether you need a 30-day or 90-day refill
- The phone number for your pharmacy